



# Task Assignment Manual

Version: 1.0

**SAP** Certified  
Integration

## Table of Contents

Introduction .....	3
Main Features.....	3
Backwards Compatibility for Ongoing Projects .....	3
Task Assignment Steps .....	4
Task Assignment – New and Altered Screens .....	5
Task Details Screen – Assign To Field .....	5
New Report: Unassigned Tasks .....	6
Changes to Existing Reports.....	7

### Important Notice

This document is subject to the following conditions and restrictions:  
This functional description contains proprietary information belonging to Panaya Inc. No part of its contents may be used for any other purpose, disclosed to any person or firm or reproduced by any means, electronic or mechanical, without the explicit prior written permission of Panaya Inc. The text and graphics are for the purpose of illustration and reference only. The specifications on which they are based are subject to change without notice. Information in this functional description is subject to change without notice. All Panaya and other company and brand products and service names are trademarks or registered trademarks of their respective holders.

Copyright ©2010 Panaya Inc. All rights reserved.

## Introduction

In previous versions, each user was represented by two different entities in the Panaya application. The first was the Panaya user name that allowed you to log in to your account on the Panaya Web site, and the second was the Resource name that was used to indicate the person responsible for a specific task. (This was automatically assigned, based on the last developer who changed the source code.)

The connection between these two entities was performed manually for each individual user in the Panaya application.

There are disadvantages to this approach:

- Tasks could be automatically assigned to people who are no longer a part of the project, such as developers who are no longer working for the company.
- The Resource name/SAP user name, on its own, could be meaningless.

## Main Features

In this version, Panaya consolidated the Resource and Panaya User entities into one entity: **Panaya User**.

### Main features

1. Tasks will be assigned directly to a Panaya user. This will always be an actual project member.
2. A Panaya user name will always be the user's email address.
3. Panaya will assist with task assignment for all corrective tasks by automatically assigning Panaya users to specific tasks. (This requires the user to enter his SAP user name in his user setting.)
4. Testing tasks will not be automatically assigned to an abstract user, as in the previous version of Panaya application, but will be marked as "unassigned" and you will have to manually assign them to Panaya users.

You will be provided with tools that will help you with task assignment:

- New report: **Unassigned Tasks** – will list all unassigned tasks in the project.
- Backwards compatibility: For customers with ongoing projects, we will maintain the old Resource entities that tasks were assigned to in order to assist you with converting the project assignment to the new Panaya user.

## Backwards Compatibility for Ongoing Projects

Panaya will perform a migration process from the previous version to this version.

1. If the task was **assigned** to a Resource in the previous version:
  - a. If the Resource was connected to a Panaya user, the task will automatically be assigned to that Panaya user and the **Assigned To** field will display [First name].[Last name].
  - b. If the Resource was not connected to a Panaya user, the task will be marked as "unassigned" and a temporary field containing the Resource name will be added.
2. If the task was **not assigned** to a Resource in the previous version, the task will continue to be marked as "unassigned" in this version.

## Task Assignment Steps

In order to make sure that all tasks are assigned to Panaya users in your project, please follow these steps:

1. Define all project members in the Panaya application and update their "SAP User Name" setting as appears in your SAP system by using the new user management module or the Profile page.  
**Important Note:** This is necessary if you want Panaya to automatically assign new generated tasks to a Panaya user.
2. Run the **Unassigned Tasks** report, located under the Planning module → Project Planning menu.  
This report displays all tasks in your project that were not assigned to a project member. Filter this report and use the "mass edit" to assign the tasks to a project member.
3. Follow step 2 with every analysis we perform on your system to verify that all "New Generated Tasks" were assigned to Panaya users.

The next section will take you through the changes in the Panaya application to support the new feature.

## Task Assignment – New and Altered Screens

### Task Details Screen – Assign To Field

If a task is assigned to a Panaya user, the **Assign To** field will display the Panaya user properties: [First Name].[Last Name].

If the task is not assigned to a Panaya user, the Resource name (in brackets) to which the task was assigned in the previous version will be displayed in the **Assign To** field, as shown in Figure 1.

This indicates that the task was assigned to this Resource in the previous version but the Panaya user was not updated in the Resource object, therefore Panaya could not make the conversion from Resource to Panaya user and the task should be reassigned.

The screenshot shows a web browser window titled "User Exit Verification (72) - Windows Internet Explorer". The address bar shows the URL: "https://gaweb01.panaya.int/site/pages/taskDetails.jsf?&taskId=72". The page content is titled "User Exit Verification (72)" and includes the following details:

- Category: Code Correction
- Description: Validate Active User Exit EXIT\_SAPLMEWP\_002 code in project ZIDOCUE
- Task Details:
  - Assign To: Please Select an Owner (Resource: PANAYA) - This field is highlighted with a red box.
  - Status: New
  - Work (H): 2.0
  - Priority: Low
  - Complexity: Simple
  - Usage Level: Normally Used
- Object Details:
  - Name: User Exit EXIT\_SAPLMEWP\_002
  - Description: Customer exit for processing of purchase orders via BAPIs
  - Usage Level: Normally Used
  - Last Changed: 04-Jan-2009 By PANAYA
  - Package: ZENH - Enhancements
  - Application Component: N/A
  - Module: Customer Code

At the bottom, there are tabs for "Activities", "Comments", and "History". The "Please follow:" section contains the text: "Validate Active User Exit EXIT\_SAPLMEWP\_002 code in project ZIDOCUE".

Figure 1

## New Report: Unassigned Tasks

A new report was added under the project planning reports, as shown in Figure 2. This report will display all the tasks that have not yet been assigned and will assist in assigning tasks to project members by applying filters based on report information.

test etl 46 upgrade from R/3 4.6C to ECC6

test\_etl\_46 test\_etl\_46 | » Setup | » Support | » Profile | » Logout

Extract Information:  
App Server: SAP46VQ  
System Name: CQY  
SAP Version: R/3 4.6C  
Date: 22-Oct-2009  
Usage: 08/09 - 10:09

Search

» Dashboard  
» Project Planning  
» Planning Reports  
» Manage Effort Factors  
» Unassigned Tasks  
» Code Corrections  
» Modifications  
» Authorizations  
» Testing

Unassigned Tasks

Task Id	Task Description	Category	Task Type	Object Type	Last Changed By	Resource Name	Object Description	Object Name	App. Com.
72	Validate Active User Exit EXIT_SAPLMEWP_002 code in project ZIDOCUE	Code Correction	User Exit Verification	User Exit	PANAYA	PANAYA	Customer exit for processing of purchase orders via BAPIs	EXIT_SAPLMEWP_002	Non
73	Validate Active User Exit EXIT_SAPLMEWQ_001 code in project ZIDOCUE	Code Correction	User Exit Verification	User Exit	PANAYA	PANAYA	Customer exit for processing of requisitions via BAPIs	EXIT_SAPLMEWQ_001	Non
74	Validate Active User Exit EXIT_SAPLSSRV_003 code in project ZIDOCUE	Code Correction	User Exit Verification	User Exit	PANAYA	PANAYA	User exit: Bank account numbers	EXIT_SAPLSSRV_003	Non
110	Adjust Role ZROLE_QA_46C_10	Authority	Adjust Authorizations	Role	PANAYA	PANAYA	1_tran_chnage_1_tran_no_change	ZROLE_QA_46C_10	Non
111	Adjust Master Role ZMASTER_ROLE	Authority	Adjust master role	Role	PANAYA	PANAYA	master role	ZMASTER_ROLE	Non
112	Adjust Role ZROLE_QA_46C_6	Authority	Adjust Authorizations	Role	PANAYA	PANAYA	1_obj_1_tran_many_users	ZROLE_QA_46C_6	Non
113	Adjust Role Z_NEW_ROLE1	Authority	Adjust Authorizations	Role	PANAYA	PANAYA	for testing	Z_NEW_ROLE1	Non

« < Page 1 of 19 > »

» Reset to default layout | » Save grid layout | » Discard current changes | Export: » Excel > CSV > PDF

Figure 2

In order to reassign tasks to a Panaya user, you can use the information in the unassigned tasks report:

- **Last Changed By** will display the developer who last modified the object.
- **Resource Name** will display the previous task assignment.

In this field you will see one of the following:

- **Resource**
  - The name of the developer who modified the object or an abstract test user – if Panaya’s default assignment in the previous version was not changed.
  - The SAP user name other than the developer who modified the object – if Panaya’s default assignment in the previous version was changed.

In the previous version, this Resource was not connected to the Panaya user; therefore Panaya could not make the conversion from Resource to Panaya user and this is why the task was marked as unassigned and appears in this report.

- **Blank**
  - If this task was unassigned in the previous version.

Now you can filter the tasks and use the “mass edit” to assign a group of tasks to Panaya user.

## Changes to Existing Reports

In the previous version, all task reports included an **Owner** column that displayed the Resource name assigned to the task.

In this version, all task reports will include an **Owner** column and a **Resource Name** column.

The **Owner** column which previously displayed the Resource name assigned to this task, will now display the [First name].[Last name] of the Panaya user assigned to this task.

This column will be blank from this version onward if in the previous version the task was either unassigned or was assigned to a Resource with no Panaya user connected to it.

The **Resource Name** column is a new column. This column will display the Resource assigned to this task in the previous version. This column can also be blank if in the previous version the task was unassigned.

Figure 3 shows an example of the new columns.

The screenshot shows a web application interface for task management. At the top, it displays 'QA 46C upgrade from R/3 4.6C to ECC6' and the user 'merav panaya'. Below this is a navigation menu and a search bar. The main area is titled 'All Tasks' and contains a table with the following data:

Task Id	Task Description	Task Type	Object Type	Object Description	Owner	Resource Name	Object Name
1	Check for upgrade with 3rd party /PANAYA/	Upgrade 3rd party component	NameSpace	Panaya Add-On	we. are		/PANAYA/
2	Function AC_KURTP_CORRECT does not exist in SAP ERP 6.0. Replace call in Function ZTEST_PROBLEMATIC_RFC_UNUSED.	Fix Code due to SAP Function API change	Program		we. are		LZFN_CUST_CHECKU08
3	Function AC_KURTP_CORRECT does not exist in SAP ERP 6.0. Replace call in Function ZTEST_PROBLEMATIC_RFC.	Fix Code due to SAP Function API change	Program		we. are		LZFN_CUST_CHECKU07
4	Function AC_KURTP_CORRECT does not exist in SAP ERP 6.0. Replace call in START-OF-SELECTION.	Fix Code due to SAP	Program	Program ZQA_FUNC_CHANGE_TYPE_5	we. are		ZQA_FUNC_CHANGE_TYPE

Figure 3

If you have any problems or questions, please contact our support team at [support@panayainc.com](mailto:support@panayainc.com)

Panaya Support Team